



Jail Management Software — Distinguishing Characteristics

What Sets ATIMS Apart from Other Vendors?

- **ATIMS replicates your classification decision process.** The ATIMS forms engine can replicate your County's current classification decision process, including all forms and workflow. ATIMS minimizes the time that jail staff need for training, and expedites entering information into ATIMS. That means less time in front of the computer and more time with inmates, collecting intel and classification details. The ATIMS form engine is designed with standard HTML and JavaScript so you have full control of forms, including classification questionnaires, future enhancements, and configuration — no need for a new code base! Your internal IT staff can perform these tasks without vendor assistance.
- **You configure workflows to your needs — now and in the future.** ATIMS supplies a comprehensive set of wizard steps that your County can use to duplicate (and enhance) your booking process. Wizards enable you to quickly and easily adapt your workflow to new steps and processes — no need to go back to the vendor with checkbook in hand.
- **Identify events and subscriptions that are meaningful to you.** ATIMS provides an email system with customizable events and subscriptions to generate notifications based on the criteria you select. This saves time and ensures that the appropriate individuals are notified quickly and efficiently. This email system is managed by the JMS administrator for your County — a substantial cost savings in vendor professional services. Other software packages may offer notification systems, but they do not offer front-end management configurable by clients. The ATIMS difference ensures that you can view the state of each notification and you can change the configuration yourself.
- **You control the interface.** The ATIMS interface engine is completely configurable and manageable by the JMS administrator for your County. Your JMS administrator can change an interface or add more interfaces without incurring vendor costs or professional service fees for customized interface development. While vendors always have staff available to provide this kind of support, your County can manage JMS without the added expense.



Web-Based Jail Management System (JMS)

Module Descriptions

- ★ **Prebook System.** Enables arresting officers to enter booking information from their patrol cars, and to see whether an offender has a jail record with any important alerts.
- ★ **Intake.** Wizard-based entry system that efficiently guides arresting officers to enter all pertinent data on a detainee. You can configure wizard steps to the needs of a facility and a workflow. The system replicates the intake forms used by any agency.
- ★ **Booking.** JMS simplifies the entry of booking and inmate information including charges. Sentencing calculations, bail, and arraignment information are built into JMS along with the intake wizard that includes your agency's workflow and forms.
- ★ **Records.** Easily merge, purge, move, and seal records. Includes a duplicate-record finder.
- ★ **Facility Management.** The ATIMS housing assignment application that includes images of a department's housing profile, including classification and gang affiliations. The application provides tools so your department can efficiently manage one or a number of housing facilities:
 - ★ **Appointments.** Officers can assign one or more appointments for inmates. There are notifications for appointment conflicts and Keep Separate checks. The application also contains a visitor history.
 - ★ **Tracking.** Departments can track inmate movements inside and outside of a facility. You can perform individual and group transactions. All records are available as history for easy searches.
 - ★ **Cell Checks and Log Notes.** Housing officers can document surveillance.
 - ★ **Work Crew Management.** Register inmates to agency-defined work crews, and manage crews. You can monitor check-ins and check-outs by location.
 - ★ **Incidents and Grievances.** You can assign multiple inmates to an incident or a grievance. A wizard helps you to follow your agency's approval process.
 - ★ **Privileges.** Officers can view, deny, or extend privileges.
- ★ **Classification.** Determine the security level. ATIMS configures this application to the classification method used by your agency.
- ★ **Supervisor Monitoring.** A status board enables supervisors to track daily counts, status boards, work queues, personnel on duty, and more.
- ★ **Alternative Sentencing.** Enter external paid programs (electronic monitoring, worker programs, etc.) for those who serve jail time outside the jail.
- ★ **Reports.** You can choose from more than 100 reports, including SAP® Crystal Reports formats for jail rosters, agency billing, statistics by day, month, year, and more.
- ★ **Inmate Programs.** Manage courses such as AA meetings, Bible studies, etc. Issues program certificates when an inmate completes a class.
- ★ **Accounting.** Enter all jail-based financial transactions. Track the balances of jail funds and inmate accounts.
- ★ **Medical.** Perform basic medical functions such as prescription handling, medical notes, and medical alerts.
- ★ **Inventory Management.** Manage inventory items for inmates in batches during incarceration and for release. Large agencies can easily move items to multiple locations as needed.
- ★ **Scanning.** ATIMS stores large numbers of printed documents in an inmate's booking and classification records.
- ★ **Imaging.** Easily create six- or eight-person line-ups with the ATIMS Mug Shot and Line-up application.
- ★ **Security Administration.** Manage user security and ATIMS features in one interface.
- ★ **Records Information Management.** Separate registrant information (sex offenders, gun registrants, etc.) from jail records.

Interfaces

The Web-based Interface Engine enables you to easily send and receive data from vendors.

- ★ **Mobile Web Application.** Achieve wireless access for pod officers on any mobile device.
- ★ **Biometrics.** Perform fingerprint identification of inmates in-house, perform prebooking in the field and for jail personnel using JMS.
- ★ **Wireless Configuration.** Officers can use wireless devices for mobility.
- ★ **Kiosks.** Money, lobby, and pods.
- ★ **Signature Pad.** Use officer and inmate signatures on digital forms.
- ★ **State NCIC.** Send queries to the state switch for inmate background information such as wants and warrants.
- ★ **Victim Notification (VINE).** Notify victims of inmate release and/or court appearances.
- ★ **Commissary.** Transfer roster data to the commissary vendor, and accept an electronic file to credit and/or debit inmate accounts based on purchase.
- ★ **Telephone.** Transfer roster data to the phone vendor, and accept an electronic file to credit and/or debit accounts based on purchase.
- ★ **Video Conferencing.** Attach court hearings and other information to an inmate's record.
- ★ **Video Arraignment.** An inmate can make the first court appearance without transportation to court.
- ★ **Camera.** Photograph inmates with a direct video feed.
- ★ **AFIS.** Transfer inmate information to the Automated Fingerprint Identification System.
- ★ **Scanning.**

Other Available Services

- ★ Installation and project management
- ★ Training at your facility
- ★ Training over the Internet
- ★ Customization
- ★ Data conversion

Available Hardware

- ★ Camera
- ★ Signature pad
- ★ Fingerprint reader
- ★ Barcode scanner
- ★ Wristband printer
- ★ Label printer



Jail Resource Planning — a Comprehensive JMS Approach

- ★ ATIMS JMS contains an audit trail that is designed to protect your staff and the county's liability.
- ★ Our Request Engine electronically manages staff responsibilities — you save time and money.
- ★ Pod kiosks are designed for an inmate's self-service of personal records — officers save time and inmate requests are expedited.
- ★ Our handheld solution enables officers to manage operations from any location without having to return to a workstation.
- ★ Includes headcounts, safety checks, inmate movement, and observation logs.
- ★ The security control interface safeguards officers and inmates with mobile utilities and cell door control.
- ★ Inmate identification is verified with our fingerprint biometrics that guarantee the accuracy of inmate intake and release.
- ★ Use E-signature to decrease paper storage costs and generate an auditable electronic record.
- ★ Incorporate RFID and barcode scanning to track inmates wirelessly in real time yet allow for unattended inmate movement.

Take control of your system and save a substantial amount of time and money!

- ★ Our Interface Engine enables smooth integration with third-party vendors.
- ★ Custom queues provide ad-hoc reporting onscreen.
- ★ Configure field functions, name, visibility, requirements, and security.
- ★ Configure workflow steps and processes.
- ★ List values are configured by administrators in the Admin interface.
- ★ Create forms with HTML and JavaScript.
- ★ Create and manage custom reports with SAP® Crystal Reports®.
- ★ Administrators manage event subscriptions that generate automated notifications.
- ★ Users can select a personal Home Page to streamline system entry.
- ★ Customer support 24 hours a day, 7 days a week.



The ATIMS philosophy: Flexible, open, and collaborative

No two facilities are alike. A JMS should adapt easily to the needs of a facility. The facility should control the system configuration and all data stored in a JMS.



Doing more with less is the constant in government. Bringing automation to jails, penitentiaries, and detention facilities is one solution to lower costs and manage the many documents generated by the criminal justice system. Reducing the amount of wasted time and effort in daily tasks also reduces overall costs. For example, the previously time-consuming process of confirming identity by fingerprints now takes fewer than fifteen minutes with Live Scan technology, which is typically integrated with a modern jail management system (JMS). A JMS focuses on real-time inmate processing, tracking, and management. A JMS can help to lower risk, educate and enrich inmate lives — and, hopefully, rehabilitate.

JMS systems like ATIMS use biometrics for officer login and inmate identification. Automated systems help to classify inmates, then monitor inmate movements and interactions to ensure safety and security. Medical and criminal records are stored and shared electronically among criminal justice system agencies while addressing privacy concerns and an agency's need to know. Signature pads, barcode readers, and RFID systems increase efficiency and productivity. Kiosks direct inmate requests to the appropriate staff member or department and provide quick responses. Programs integrated into a JMS enable inmates to acquire skills that aid their eventual return to society while maintaining their safety.

With ATIMS, the agency controls how a JMS is configured and administered. ATIMS shares the database architecture of the JMS with the agency IT department so that the agency can generate information besides standard reports. Tools in the software enable an agency to quickly change how data is collected (and which data is collected), all without help from ATIMS.

Collaboration is the basis for continuous improvement of ATIMS software. Clients candidly discuss with ATIMS any areas that require enhancement and identify features for future development. For several clients, these collaborations with ATIMS have enabled them to cancel expensive third-party contracts.

Some success stories: California

Alameda County

The Sheriff's Office of Alameda County serves an average daily population of 4,300 inmates between two facilities, one averaging 60 bookings a day and the other averaging 70 bookings a day. The ATIMS JMS replaced a mainframe product written in COBOL and assembled from multiple vendor products. The mainframe JMS lacked modules for property/evidence, transportation, and accounting. Users had been required to enter the same information more than once because the "system" was not integrated.

Today, using ATIMS JMS, officers use Wi-Fi to enter booking data. That data is then validated with receiving jail staff. Online medical processing and patient charts ensure HIPAA compliance. Bar-coded wristbands and badges enable detention personnel to scan inmates and monitor inmate movements — even during transportation. Automated conflict checks safeguard inmates and staff. Inmates can be scheduled to attend programs and staff can monitor progress. Rosters identify overlapping times, scheduling conflicts, safety checks, and enrollment limits. ATIMS interfaces with Prevatek, Appriss Safety VINE, and Corizon Health.

Santa Barbara

The Sheriff's Office of Santa Barbara County implemented ATIMS as the replacement for their UNIX mainframe JMS that served 1,300 adult inmates at two facilities. Twenty years of historical and current inmate data were converted to the Microsoft® SQL Server database that ATIMS uses. The ATIMS JMS interfaces with several systems: Identix™ Live Scan, Keefe Commissary Network, ACE Document Image System, and CLETS/NCIC. Officers use Wi-Fi for field reporting. Booking data is entered once and verified at intake.

San Mateo

The ATIMS JMS was implemented when the San Mateo County Sheriff's Office retired their mainframe JMS that served approximately 2,000 inmates between two facilities. Implementation included converting extensive historical data and integrating ATIMS with InmateCanteen, Global Tel Link, DataWorks Plus Digital PhotoManager, and with a secondary fingerprint identification system that authenticates identities for inmates and officers.

Solano

Before ATIMS was implemented, the Solano County Sheriff's Office used a CoreLogic solution as their JMS to serve roughly 2,500 inmates across three facilities. With ATIMS they were able to reduce staff requirements at a new facility by loading ATIMS JMS on wireless tablets that interface with Status Automation. Officers control doors without requiring control room operators. Self-serve kiosks with ATIMS JMS are used in housing and in the public lobby.

ATIMS integrates with Idemia AFIS, BI Incorporated electronic monitoring, Appriss Safety VINE, Aramark, and inmate accounting, along with the Solano County probation system. A secondary fingerprinting system authenticates the identities of inmates and officers.



When it was time to upgrade our mainframe computer system, we looked at many Jail Management Systems and narrowed our search down to one: ATIMS. Their team of professionals worked tirelessly in providing us a system that met our specific criteria. The preparation that went into the transition from one database to a new one was seamless. Working with ATIMS has been a positive experience for us. We were so satisfied with the product and the support provided that we continue to return to them for additional services.

*Lieutenant Tim McWilliams
Jail Operations, Santa Barbara County Jail*

... The San Mateo County Sheriff's Office is rather unique in that several law enforcement agencies in the County require access to our JMS — over 15 Police Departments and multiple allied agencies. Providing access to ATIMS JMS to our law enforcement partners was a critical part of our JMS success criteria.

... ATIMS JMS provides us with a work-flow based system designed specifically for inmate management. This was not the case with our legacy system. The "wizard step" system ATIMS utilizes is intuitive and shortens the learning curve for our new users. That said, training was a critical element of our JMS initiative. ATIMS provided both on-site training and e-copy training materials. Both were very well received and we continue to use the e-copy manuals today. Among the many benefits of ATIMS JMS is our ability to run custom reports. Like most law enforcement agencies, we are information-driven so having a good reporting tool is critical to our day-to-day operations as well as our strategic planning ...

... Because ATIMS JMS is predominantly configurable, making changes to our system is an easy task and does not require custom coding.

... ATIMS support delivers. We are very pleased with both the responsiveness and knowledge ATIMS support provides. ATIMS support has taken the time to learn about us and our use of ATIMS JMS resulting in meaningful changes and enhancements. ... We look forward to working with ATIMS long into the future.

*Assistant Sheriff Mark Robbins
Corrections, San Mateo County Sheriff's Office*

Some success stories: Oregon

Columbia

The Sheriff's Office of Columbia County implemented ATIMS JMS when retiring a Golden Eagle JMS system that served 170 inmates. The implementation integrates with Global Tel Link, Appriss Safety VINE, Social Security Administration, Tiger Accounting, Crossmatch™ Live Scan, and Oregon state and county offices.

Yamill

The Yamhill County Sheriff's Office retired a Golden Eagle JMS system that served 250 inmates. ATIMS JMS was implemented and integrated with Global Tel Link, Appriss Safety VINE, the ATIMS camera solution, Videx data collection products (to track inmate movement by barcode), and Live Scan.

Agencies currently in implementation

Sacramento, San Luis Obispo, Tuolumne, Glenn and Contra Costa Counties in California; Denver, Colorado; Hennepin County, Minnesota; Jacksonville, Florida; and Polk County, Iowa.

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About ATIMS

ATIMS is a leading provider of law enforcement and public safety software, with fully integrated solutions for self-contained or systemwide application. ATIMS systems are used by law enforcement, corrections, and justice agencies throughout the United States.

From mobile prebook through biometrically verified release, ATIMS offers comprehensive jail management solutions that easily integrate with court systems, commissary vendors, video visitation software, and more.

ATIMS is a division of the ActOne Group.



We Stand Behind Your Convictions